

Disability Awareness

To provide staff a good insight and increase their awareness about people with disabilities in the workplace.

Suitable For:

Anyone involved with members of the public

Aims & Objectives:

To provide an insight into disability

Course Content:

- Understand of the Disability Discrimination Act
- Definition of “disability”
- Understand the preferred and acceptable terminology
- How to meet a person who has a disability
- Understand how to deal with a person who has a mobility impairment
- Understand how to deal with a person who is visually impaired
- Understand how to deal with a person who has a hearing impairment
- Understand how to deal with a person who is deaf/blind
- Understand how to deal with a person who has a speech impairment
- Understand how to deal with a person who has a learning difficulty
- Understand how to deal with a person who has mental health problems
- Understand how to deal with a person who look different

Course Duration:	½ Day	Max No. of Delegates:	Max 12
Exam:	Assessment	Location:	Stowan Training Centre or your Site

Certification:	Valid for 3 years
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